

# KAVANAUGH'S RESORT INFORMATION SHEET

*A Little Bit of Helpful Information....We Hope 😊*

- **Careful When Loading Up That Refrigerator!** Upon check-in, be careful how you load your refrigerator. Place all cold items in it, but **do not** add large amounts of warm beverages or food (do this over a 24-hour period). It takes a normal refrigerator at least **24 hours** to catch up on temperature if warmed up too much (based on manufacturer's information). **REMEMBER...IF YOUR ICEMAKER IS MAKING ICE, YOUR REFRIGERATOR IS WORKING!**
- **Garbage Pick-up**...Place your trash in the gray can outside your door. Pick up is usually in the early afternoon. **Additional trash bags are under the kitchen sink.**
- **Daily Towel Service:** Please read your towel instruction card for details.
- **Check-Out time is 10:00 a.m. and Check-in time is 4:00 pm**
- **Furniture Moving**....If you move furniture around to different areas during your stay, we kindly ask that you put it back in place before departing. Our housekeepers are quite small and all of us are getting old, so it is getting hard moving furniture around 😊
- **Bronzer Alert!!**.... Please be aware that the use of Bronzer or Spray Tan will stain our tub/showers, as well as stain, and possibly ruin our linen! We certainly would appreciate you not using these items in your unit. Thank you.
- **Where are the Dishes???** Housekeeping will often run the dishwasher during cleaning, so make sure to check your dishwasher for any "missing" dishware.
- **When you pack up to head home**...Make sure to check that you have everything you want to take home. We will not keep liquids, underwear, socks, hair products, food, toys, floats, or air mattresses. We will keep other items for 90 days. You are responsible for all shipping costs on any returned items. We will do our best to find all lost items; however, there is no guarantee. **PLEASE CHECK YOUR UNIT BEFORE DEPARTURE!**
- **Getting that Grill on**...Make sure to keep grills in their proper spots. *Charcoal is available for sale at the office. (We also recycle charcoal that is not used and if available you will find it in the green cans next to our garbage dumpster area)*
- **We do not supply Paper Towels, Paper Plates or Paper Napkins.** *We do have Paper Towels available for sale at the office.*
- **Items Available for Your Use**...We have Tennis Rackets and Pickleball Equipment available to sign out at the office (we do ask that you make sure to return it so that others can also enjoy it). *We do not supply tennis balls, but they are available for sale at the office.*
- **WI-FI Instructions**...The WI-FI system at Kavanaugh's is made up of 20 individual access points all named "Kavanaugh's". Sometimes when moving around the resort, your phone or tablet will lock on a certain access point and appear to have internet, but you will not. Simply turn off your WI-FI button for a few seconds, turn back on, and it will acquire an access point with the better signal.
- **Ice**... We have 5-pound bags of ice available for sale at the office.

- **Fire Pits...** We have numerous designated fire pit areas located at various locations around the resort. Everything is there for you to start a campfire; you just need to bring matches. We ask that the fires be out by 11:00 p.m. please. ***No campfires are allowed at beach areas or at your unit!***
- **We hope you have luck catching fish, but....** Do not clean fish in your kitchen, please! We have a fish cleaning house for just that thing, located between the office and our shop area. The management, housekeeping, and the guests staying in this unit right after you certainly thank you!
- **About Smoking...** Smoking is not allowed in any of our rooms or indoor areas. We ask that you be considerate of others and that you do not smoke on your decks, next to other rooms, beach areas, or at the outdoor pool. There are numerous out areas around the resort that you can use away from others. Thanks
- **Picnic Tables and Common Outdoor Furniture...** These are not designated for any specific rooms. Feel free to utilize and enjoy them but please return them to their original spots so that others can also enjoy and use them.
- **Parking...** Each room has one designated parking space (numbered on the ground or curb). For any additional parking, guest spaces can be used around the resort (these may not always be close to your room).
- **What are the Office Hours...** During the summer months, the office is almost always open from 8:00 a.m. until 9:00 or 10:00 p.m. During the rest of the year, our office is usually open from 8:00 a.m. to 4:00 p.m. on weekdays. We always have an emergency contact number on the office door and, because we are a family operated resort, one of us is never very far away (in fact, we all live within a 2-minute golf cart ride of the office!!)
- **Boathouse Stuff...** During the summer months the boathouse is usually staffed from 8:00 a.m. until 8:00 p.m. However, during those hours, if someone is not there a contact number will be listed on the boathouse door. Most lake items can be taken care of at the boathouse. However, to rent a pontoon for a shift, contact the office. Feel free to help yourself to life jackets (but please return them)
- **And One More Very Important Item...** We want you to have the time of your life at Kavanaugh's. So, if you see a Kavanaugh or a staff member out on the resort, feel free to chat or ask any questions. John, Mark, Dave, Tom, Bryan, and Bob are usually out on property. You will find Vicki, Brenda, Maddi, and Kelley in the office: and even though Sue and Jennie do not usually work on property, if you see them, they will be glad to help...we all are! **Have A Fabulous Vacation!!!**
- **Follow us on social media....** [www.facebook.com/kavanaughresort](https://www.facebook.com/kavanaughresort) and [@kavanaughsmn](https://www.instagram.com/kavanaughsmn) on Instagram or check us out at [www.kavanaugh.com](http://www.kavanaugh.com)

